Guaranty Bank

Using a Browser for Consumer Online Banking on a Mobile Device

Online Banking via Browser on Mobile Device

There may be times you need to do online banking on a mobile device, but you do not have the Mobile App downloaded or it is unavailable at the moment. You can easily access your Consumer Online Banking by clicking the link and logging in the same way you would from a Desktop PC or Mobile App.

If accessing via Mobile browser click this direct link for Consumer Home | Online Banking (gbankmo.com) or use the personal login option from the Guaranty Bank website.

If accessing for the first time after conversion please follow the conversion steps in this guide.

If accessing as normal after you have already completed the first time login steps, follow the normal prompts.

Note: The overall look and feel can vary by the type of mobile device you are using.

First Time Login After Conversion

Before you begin it is important to take note that during your first time login after conversion you will want to avoid quitting or abandoning your login session once you begin. If you need to navigate away, try minimizing or opening a new window instead of closing. If you do need to close while going through the first time login process or have any issues please contact Guaranty at 1.833.875.2492 and we will assist you.

1. Enter your **existing** Username and Password then click **Login.**
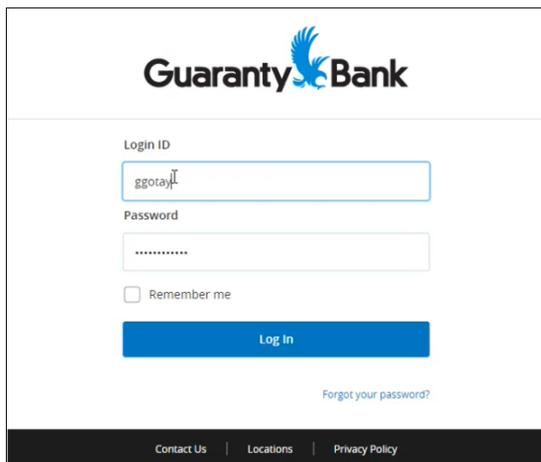
You will be prompted to choose a method to receive a Secure Access Code or SAC. This will be via one of the options you have on file with Guaranty Bank and can include:

Call Me – Voice Call to a domestic phone number on file with Guaranty Bank

Text Me – SMS Text Message to a domestic phone number on file with Guaranty Bank

Email Me – An email that you have on file with Guaranty Bank

2. Click one of the options to receive your code.

3. Minimize your screen or open a new window to get your Secure Access Code via the method you selected. **Enter the six digit code** and click **Submit**. (You can click the back button and choose a different method if you need to.)

4. You will be prompted to create a **New Password** following the password policy that displays.

5. Enter the same password you just created in the **Confirm New Password** field

6. Click **Change Password**.

7. Select whether you would like to register your device or not. **Registering** means you may receive fewer prompts for a Secure Access Code when accessing Online Banking from that device. Selecting **Do Not Register Device** means you will be prompted more for your Secure Access Code and is a helpful protection to prevent others from logging in should your device be lost or stolen.


8. You may be prompted to review and accept a disclosure. Please review by scrolling.

9. Congratulations! You are in your new Guaranty Bank Online Banking.

See the following images for navigation.

Remember the location of the and look and feel may vary slightly by device type. You <u>do not</u> need to click the More dots that may be visible at the top. Everything you need will be in your **Account Tiles** as shown below or in the **Menu** with the red square at the bottom of the image.
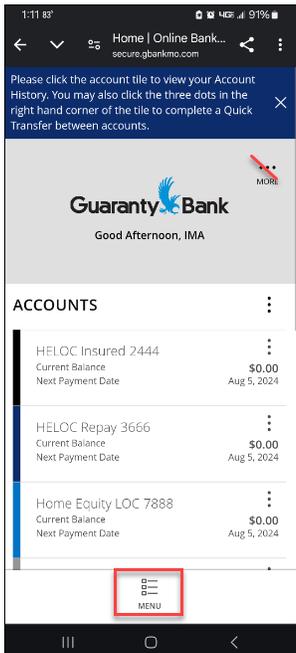
When using the Menu, expand or collapse sections by clicking the arrows and click the desired option.
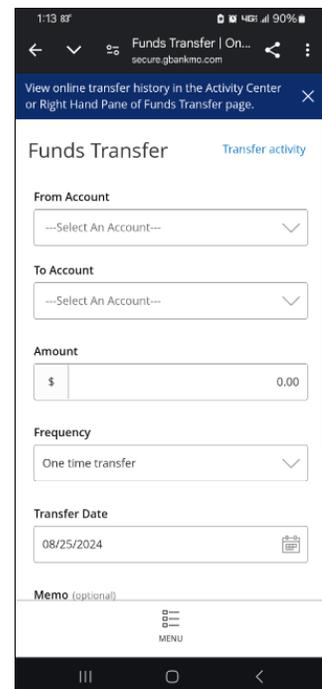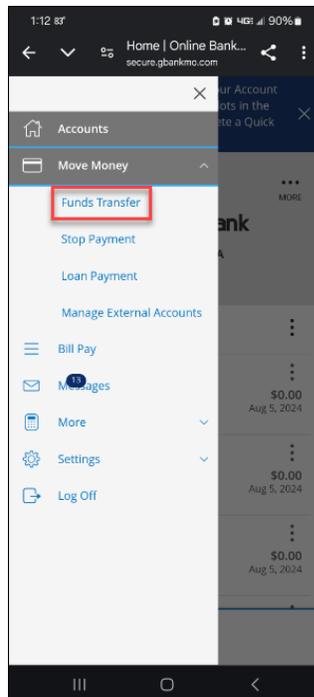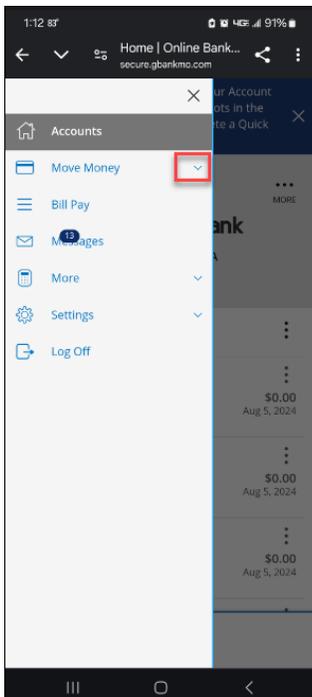
Important: To get back to your Landing Page use the Menu instead of the back arrow on your browser. The back arrow may take you all the way out of your Online Banking session.
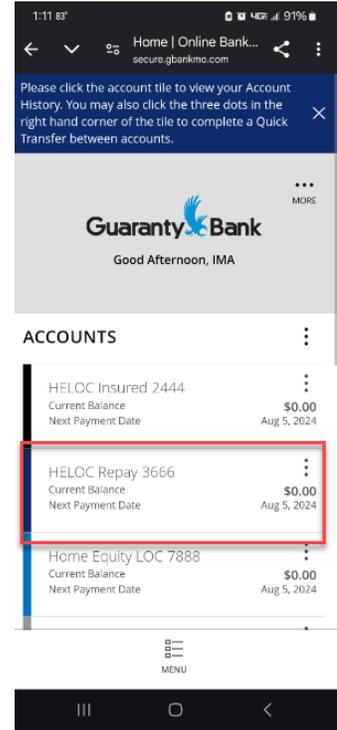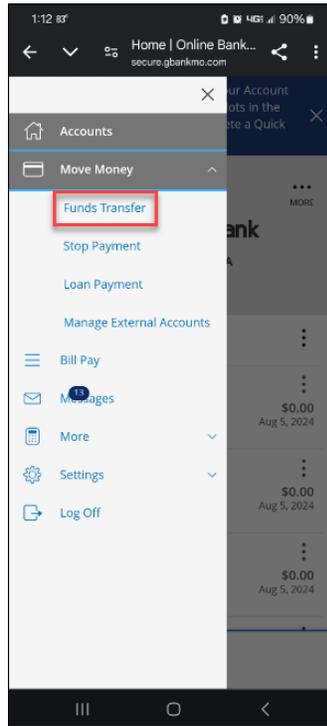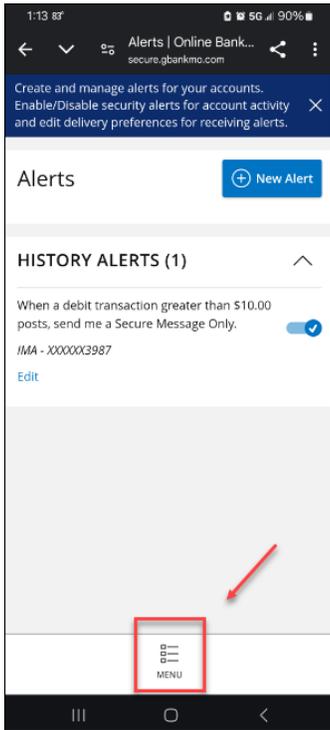
When you click on account tile you will be able to see your transaction details. You can use the back prompt within online banking anywhere that it does appear. Use the More or Settings within the Menu to access additional great online banking features like eStatements, set up alerts and more!